

Plan	Smart \$1 Plan 20	Smart \$1 Plan 30
Monthly fee	<b>\$1/Month</b>	<b>\$1/Month</b>
Minimum payment	Pay \$20 and get \$20 credit towards your monthly fee, Calls, TXT and Data	Pay \$30 and get \$30 credit towards your monthly fee, Calls, TXT and Data

### Service Items

Data	<b>1 ¢/MB</b> billed per KB	<b>1 ¢/MB</b> billed per KB
Standard National Calls (calls to mobile, 13, 18, voicemail within Australia)	<b>\$0.10/min</b> (+ \$0.10 connection fee) (Cost of making a 2-minute call is \$0.40)	<b>\$0.01/min</b> (+ \$0.10 connection fee) (Cost of making a 2-minute call is \$0.40)
Standard national SMS (up to 160 characters)	<b>\$0.25</b>	<b>\$0.25</b>
International calls	<b>From \$0.10/min</b> (+ \$0.25 connection fee) Please visit <a href="http://www.etel.com.au/om-idd-b">www.etel.com.au/om-idd-b</a> .	<b>From \$0.10/min</b> (+ \$0.25 connection fee) Please visit <a href="http://www.etel.com.au/om-idd-b">www.etel.com.au/om-idd-b</a> .
International SMS	<b>\$0.35</b> (up to 160 characters)	<b>\$0.35</b> (up to 160 characters)

## Terms and Conditions for Smart \$1 Plan

- Smart \$1 Plan is a SIM-only postpaid plan which requires \$20/\$30 payment in advance for each service-period block. Smart \$1 Plan service-periods do not expire. Direct Debit Required. Payment vouchers can be accepted upon special arrangement via E.Tel's dealers.
- Minimum charge is the cost of one service period. If you paid a lower fee for the first full service-period due to a promotion, the lower fee is the minimum charge.
- Your plan will auto-renew via your nominated direct debit account when the remaining included value balance becomes less than \$5. A SMS will be sent prior the charges. If direct debit has not been setup on your account, we will make our every endeavour to notify you to renew via SMS when your remaining included-value balance is approaching the minimum of \$10. Any excess usage will be brought forward to the renewed payment period.
- Once a service-period is in use, the service period is not refundable.
- International Voice/Data Roaming is not applicable, unless via special arrangement with restricted terms.
- If the service is inactive for more than 24 months (no outgoing calls/data usage), the service number may be disconnected automatically and we suggest that you apply for a new number free of charge. If you still want your old

number, you may pay a \$55 reconnection fee and our team will attempt to retrieve your number from the network provider. If the number is irretrievable, the reconnection fee will be refunded.

7. If the service stays suspended due to insufficient funds for over 180 days and you have not contacted us for unsuspension, your number will be fully disconnected automatically.
8. You can monitor your usage at [www.etel.com.au/account](http://www.etel.com.au/account). It is your responsibility to monitor your call/data usages and work out your latest remaining allowance. You are responsible to pay for all usage originating from your SIM, including delayed transaction items. E.Tel will make its every endeavour to retrieve your call data from our network provider for your reference, which may have a delay of up to 48 hours, or more for international calls and international roaming etc. Any abnormally delayed or un-billed usages will still be billed as part of your current service-period.
9. **A \$1 monthly account keeping fee applies to this plan which is deducted from your plan's included value.**
10. Specific bill printing handling fee of \$8 per bill up 25 pages per application. SIM card replacement handling fee of \$5 applies under all circumstances. Table for pricing on other services at [www.etel.com.au/policies](http://www.etel.com.au/policies).
11. All prices listed are GST inclusive and are subject to change. This plan is subject to modification, withdrawal or supplement if necessary. Please regularly visit our website [www.etel.com.au](http://www.etel.com.au) for up-to-date call rates, terms, conditions and relevant amendments, or call 1300 383 588.
12. **Change Plan:** Please contact our customer support for your plan change request.
13. **Termination Policy:** A written notice or online cancellation request is required to terminate your plan (disconnect or port out). If you requested to disconnect, the service should cease by the end of the current billing cycle. Porting procedure could vary depending on the gaining service provider's requirements. Any excess usage charges should be made immediately upon issue of the final bill.
14. **Porting Policy:** If you applied for a new number from E.Tel, a port out handling fee of \$20 applies if you request to port out your service to another service provider within 6 months of use. This fee does NOT apply if you ported in your number or disconnect your number.
15. This plan is subject to modification, withdrawal, supplement or amendments and is subject to **E.Tel's Fair Use Policy, Plan Terms and Conditions and E.Tel's General Terms and Conditions**. Please visit [www.etel.com.au/policies](http://www.etel.com.au/policies).