

Plan fee	\$20	\$30	\$50
Included Value	\$20	\$40	\$75
Days use	No Expiry Date		
Cost of using 1MB of data in Australia	\$0.01/MB		
Standard National Calls (calls to mobile, 13, 18, voicemail within Australia)	\$0.01/min (+ 0.25 flagfall)		
Cost of making a 2 minute standard national mobile call	\$0.27 each		
Cost of send a national SMS (up to 160 characters)	\$0.25 each		
International calls	From \$0.10/min + \$0.25 connection fee See <a href="http://www.etel.com.au/vm-idd">www.etel.com.au/vm-idd</a> for rates		
Cost of sending an international SMS (up to 160 characters)	\$0.20 each		
Cost of sending a national MMS or International SMS (up to 160 characters)	\$0.45 each		
International MMS (up to 160 characters)	\$0.75 each		

## Terms and Conditions for PAYG-5 Plan \$20/\$30/\$50

- The PAYG5 Plan \$20/\$30/\$50 are SIM-only postpaid plans which requires \$20, \$30 or \$50 payment in advance respectively for your data and call service items etc. Direct Debit Required. Payment vouchers can be accepted upon special arrangement via E.Tel's authorised dealers.
- The minimum spend is \$5 per month, calculated on the 20th of each month, if the service period is less than 1 calendar month, the minimum spend will be calculated on a pro-rata basis.
- Your plan will be auto-renewed via a direct debit of \$20, \$30 or \$50 from your nominated account when the remaining included value balance becomes less than \$5. A SMS will be sent prior to the charges. If direct debit has not been setup on your account, we will endeavour to notify you to renew via SMS when your credit balance is approaching the \$10 minimum. Any excess usage will be brought forward to the renewed period.
- International Voice/Data Roaming is disabled unless specially requested and you agree with additional terms.
- If the service stays suspended due to insufficient funds for over 60 days and you have not contacted us for unsuspension, your number will be fully disconnected automatically.
- You can monitor your usage at [www.etel.com.au/account](http://www.etel.com.au/account). It is your responsibility to monitor your usage and know your current remaining credit. You are responsible to pay for all usage originating from your SIM, including delayed transaction items. E.Tel will endeavour to retrieve your call data from our network provider for your reference, which may have a delay of up to 48 hours, or more for international calls and international roaming etc. Any abnormally delayed or un-billed usages will still be billed as part of your current service-period.
- Specific bill printing handling fee of \$5.50 per bill. SIM replacement fee of \$5 applies under all circumstances. Table for pricing on other services at [www.etel.com.au/policies](http://www.etel.com.au/policies).
- All prices listed are GST inclusive and are subject to change. This plan is subject to modification, withdrawal or supplement if necessary. Please regularly visit our website [www.etel.com.au](http://www.etel.com.au) for up-to-date call rates, terms, conditions and relevant amendments, or call 1300 383 588.
- Change Plan:** Please go online to change your plan. Your new plan will be effective right after your current monthly period ends.

10. **Termination Policy:** A written notice or online cancellation request is required to terminate your plan (disconnect or port out). If you request to disconnect, your service will cease by the end of the current monthly period. Porting procedures could vary depending on the gaining service provider's requirements. Used service periods are non-refundable. Any unused service periods (\$20/\$30/\$50) can be refunded upon request. Any excess usage charges should be paid immediately upon issue of the final bill.
11. **Porting Policy:** If you applied for a new number from E.Tel, a port out handling fee of \$20 applies if you request to port out your service to another service provider within 6 months of activation. This fee does NOT apply if you ported in your number.
12. This plan is subject to modification, withdrawal, supplement or amendments and is subject to **E.Tel's Fair Use Policy, Plan Terms and Conditions and E.Tel's General Terms and Conditions**. Please visit [www.etel.com.au/policies](http://www.etel.com.au/policies).