

Ezy10 Plan A, Ezy10 Plan B, Ezy10 Plan C Plan

Plan Name	Ezy10 Plan A	Ezy10 Plan B	Ezy10 Plan C
Data	4GB	7GB	10GB
Plan Fee	\$10	\$10	\$10
Valid Days	28 days	28 days	28 days

Included Value Covered Service Items

Included Value for below items	\$10	\$10	Not available, this is a data only plan
Standard National Calls (Incl. 13/18/voicemail)	Unlimited	0.10/min (+ \$0.25 flagfall)	
National SMS (up to 160 characters)	Unlimited	\$0.50	
International SMS or National MMS (up to 160 characters)	\$0.25	\$0.50	
International MMS (up to 160 characters)	\$0.50	\$0.50	
International Calls to selected countries**	\$0.10/min (+\$0.25 flagfall)	\$0.50/min (+\$0.25 flagfall)	

** Selected international destinations include: Algeria, American Samoa, Argentina, Bangladesh, Belgium, Bermuda, Bhutan, Brazil, Brunei, Bulgaria, Cambodia, Canada, Chile, China, Colombia, Costa Rica, Czech Republic, Denmark, Egypt, Estonia, Finland, France, Germany, Greece, Guadeloupe, Guam, Hong Kong, Hungary, Iceland, India, Indonesia, Ireland, Israel, Italy, Japan, Kazakhstan, Korea South, Kuwait, Laos, Lebanon, Macau, Malaysia, Malta, Mariana Is, Martinique, Mexico, Morocco, Myanmar, Nepal, New Zealand, Norway, Pakistan, Paraguay, Peru, Pitcairn Is, Poland, Portugal, Puerto Rico, Romania, Saudi Arabia, Singapore, Slovakia, Spain, Sweden, Switzerland, Taiwan, Thailand, Turkey, UK, Uruguay, Us Virgin Is, USA, Venezuela, Vietnam.

Terms and Conditions for Ezy10 Plan A, Ezy10 Plan B, Ezy10 Plan C

1. Ezy10 Plan A, Ezy10 Plan B, Ezy10 Plan C are SIM-only postpaid plans which require \$10 payment in advance for each 28-day service-period. Direct Debit required.
2. Minimum charge is the cost of one full service-period. If you paid a lower fee for the first full service-period due to a promotion, the lower fee is the minimum charge.
3. At the end of a service-period OR when you use up your voice/data allowances, the next service-period will commence with renewed allowances. E.Tel will automatically create one according to your current plan, and the plan fee will be debited from your nominated direct debit account. Any excess usage will be calculated and charged onto the renewed service period.

4. If we are unable to auto renew your plan for reasons such as direct debit rejection, insufficient funds or notice by you to not auto-renew, etc., then your service will be suspended at the end of the service-period OR when your remaining included value or data allowance has been depleted.
5. Special conditions apply to International Voice Roaming. **International Data Roaming is not allowed and you must turn it off at all times or you agree to pay the cost of the carrier's charges (at least \$0.02/KB).**
6. You can monitor your usage at www.etel.com.au/account. It is your responsibility to monitor your call/data usages and work out your latest remaining allowance. You are responsible to pay for all usage originating from your SIM, including delayed transaction items. E.Tel will make its every endeavour to retrieve your call data from our network provider for your reference, which may have a delay of up to 48 hours, or more for international calls and international roaming etc. Any abnormally delayed or un-billed usages will still be billed as part of your current service-period.
7. E.Tel reserves all rights to suspend or terminate your service if E.Tel is unable to charge, or if E.Tel suspects that there is extraordinary usage that may incur bad debt. E.Tel reserves the right to deny service to those with suspicious or unreliable payment histories.
8. SIM card replacement handling fee of \$15 applies under all circumstances.
9. **Termination Policy:** A written notice or online cancellation request is required to terminate your plan. Once the termination request has been confirmed, the service should cease by the end of the current billing cycle. Any unused allowances on your account are not refundable nor transferable. Any outstanding usage charges should be made immediately upon issue of the final bill.
10. **Porting Policy:** Porting procedure could vary depending on the gaining service provider's requirements. If you applied for a new number from E.Tel, a port out handling fee of \$20 applies when you request to port out your service to another service provider within 6 months from activation. This fee does NOT apply if you ported in your number or if you disconnect your number. Any excess usage charges should be made immediately upon issue of the final bill.
11. All prices listed are GST inclusive. Please visit www.etel.com.au for current rates and special offers.
12. This plan is subject to modification, withdrawal, supplement or amendments and is subject to **E.Tel's Fair Use Policy (e.g. Max daily data usage is 35% of your standard billing period data allowance, top 5% call usage users may be reviewed for extraordinary usage, if suspected, your service maybe limited or suspended at E.Tel's discretion.), Plan Terms and Conditions and E.Tel's General Terms and Conditions.** Please visit www.etel.com.au/policies.